



# Premier Care

(Plymouth) Limited

Premier Care (Plymouth) Limited  
Old Court  
Tavistock Road  
Roborough  
Plymouth  
PL6 7BD

Tel: (01752) 547252

Email: [mail@premiercareplymouth.co.uk](mailto:mail@premiercareplymouth.co.uk)



14<sup>th</sup> March 2020

Dear Colleague,

We are writing to you now because these are uncertain times and now, more than ever, a **calm** and **measured** response is required to the growing risks presented by Coronavirus (COVID-19).

There hasn't ever really been a time where there has been a true appreciation from our country for the amazing work that we do. People who work in the care sector have always been classed as 'unskilled workers' before anyone even used that term, despite the fact that we are far more skilled than many other professions.

We have all made, and continue to make, a lot of additional allowances in our own personal lives, not to the organisation itself but to the people being supported because all of us have made an unwavering commitment that we would be there when no-one else would, that we would be the ones by their side during the good times and the more challenging times. It is now that we potentially face the more challenging times.

It's recognised that so much has been asked already but it's likely that there will be a lot more to ask of you in the coming weeks and months and no promise can be made that you'll be thanked or even acknowledged by society for the sacrifices you make but what we do know is there is no longer a line that divides us – it is about standing as one, no matter if you are a manager, director, administrator, support worker, family member or friend and it is this 'togetherness' that will make us more resilient against the challenges.



It's often the case that waiting is worse than being in a situation and, hand on our hearts, we honestly don't think that we could ask for a better group of people by our side during this unprecedented time in our history and that truly inspires confidence in us that with effective planning and partnership working, we will overcome any challenges faced.

You can rest assured that Premier Care are doing everything we can to minimise the impact to you, your colleagues and to the people you support, and as an example, we have already started work to unite providers from Plymouth (and its surrounding areas) so that resources can be shared and support can be provided to each other.

We will continue to keep you updated and provide guidance and support but even if we do reach a stage that the lights grow dim and the knees of this country start to buckle, we guarantee that it will be all of us, the 'unskilled workers', who will hold a torch in one hand and carry its weight with the other, for this you will have our eternal gratitude and respect.

Tracey & Martin